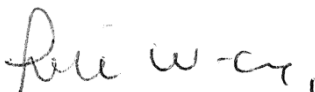


Date of issue: Wednesday, 18 November 2020

<b>MEETING:</b>	<b>HEALTH SCRUTINY PANEL</b> (Councillors A Sandhu (Chair), Smith (Vice-Chair), Ali, Begum, Matloob, Mohammad, Qaseem, Rasib and Sarfraz)  <b>NON-VOTING CO-OPTED MEMBERS</b> Healthwatch Representative – Mr Colin Pill Buckinghamshire Health and Adult Social Care Select Committee Representative
<b>DATE AND TIME:</b>	THURSDAY, 26TH NOVEMBER, 2020 AT 6.30 PM
<b>VENUE:</b>	VIRTUAL MEETING
<b>DEMOCRATIC SERVICES OFFICER:</b> (for all enquiries)	NICHOLAS PONTONE  07511 048 406

NOTICE OF MEETING

You are requested to attend the above Meeting at the time and date indicated to deal with the business set out in the following agenda.



**JOSIE WRAGG**  
Chief Executive

AGENDA

PART I

<u>AGENDA</u> <u>ITEM</u>	<u>REPORT TITLE</u>	<u>PAGE</u>	<u>WARD</u>
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**APOLOGIES FOR ABSENCE**

**CONSTITUTIONAL MATTERS**

- |    |                          |   |   |
|----|--------------------------|---|---|
| 1. | Declarations of Interest | - | - |
|----|--------------------------|---|---|

*All Members who believe they have a Disclosable Pecuniary or other Interest in any matter to be considered at the meeting must declare that interest and, having regard to the circumstances described in Section 4 paragraph 4.6 of the Councillors' Code of Conduct, leave the meeting while the matter is discussed.*



<u>AGENDA ITEM</u>	<u>REPORT TITLE</u>	<u>PAGE</u>	<u>WARD</u>
2.	Minutes of the Last Meeting held on 13th October 2020	1 - 4	-

### SCRUTINY ISSUES

3.	Member Questions  <i>(An opportunity for Panel Members to ask questions of the relevant Director/ Assistant Director, relating to pertinent, topical issues affecting their Directorate – maximum of 10 minutes allocated).</i>	-	-
4.	Situation Report - Verbal Update on Covid-19 Situation in Slough	5 - 6	All
5.	Slough Primary Care Provision	7 - 22	All
6.	Frimley Health and Care System Winter Plan	To follow	All
7.	Mental Health Update	To follow	All
8.	Update on the Slough Local Action Plan for Immunisations and Screening	23 - 58	All

### ITEMS FOR INFORMATION

9.	Health Scrutiny Panel -Work Programme 2020/21	59 - 62	-
10.	Members' Attendance Record	63 - 64	-
11.	Date of Next Meeting - 14th January 2021	-	-

#### Press and Public

This meeting will be held remotely in accordance with the Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020. Part I of this meeting will be live streamed as required by the regulations. The press and public can access the meeting from the following link (by selecting the meeting you wish to view):

<http://www.slough.gov.uk/moderngov/mgCalendarMonthView.aspx?GL=1&bcr=1>

Please note that the meeting may be recorded. By participating in the meeting by audio and/or video you are giving consent to being recorded and acknowledge that the recording will be in the public domain. The press and public will not be able to view any matters considered during Part II of the agenda.

**Health Scrutiny Panel – Meeting held on Tuesday, 13th October, 2020.**

**Present:-** Councillors A Sandhu (Chair), Smith (Vice-Chair), Ali, Begum, Mohammad, Rasib and Matloob

**Also present under Rule 30:-** Councillor Gahir

**Apologies for Absence:-** Councillor Sarfraz and Healthwatch Representative Colin Pill

**PART I**

**23. Declarations of Interest**

Councillor Mohammad declared that she was a Practice Manager at a GP Surgery in Slough. She remained logged in throughout the meeting.

**24. Minutes of the Last Meeting held on 8th September 2020**

**Resolved** – That the minutes of the meeting held on 8<sup>th</sup> September 2020 be approved as a correct record.

**25. Member Questions**

None had been received.

**26. Situation Report - Verbal Update on COVID-19 in Slough**

The Service Lead - Public Health presented an overview of the current Covid-19 situation in Slough.

Members' attention was drawn to the following key points:

- The rate of new cases in Slough (the 7-day rolling average) was now lower than the England and similar to the South East average.
- The mortality rate remained below the seasonal average, with no new deaths since the week ending 14th August.
- A new National Contain Framework had been announced on Monday 14<sup>th</sup> October 2020. The Framework set out three tiers of risk: medium, high risk, and very high risk. Slough was currently on Tier 1: medium risk – but was close to being placed on Tier 2: high risk.

The Chair then invited comments and questions from Members.

During the course of the discussion, the following points were raised:

## Health Scrutiny Panel - 13.10.20

- A Member asked if the winter planning preparations had taken into consideration the possibility Slough could be placed on Tier 2 restrictions. It was explained that a significant amount of winter planning had been undertaken, taking into account the impact of Covid. It was noted that details of the Winter Plan 2020/21 would be considered under a later agenda item.
- A Member asked how the 'rule of six' restrictions were being enforced. It was explained that the police were responsible for enforcing the legislation. CCTV monitoring was used to inform and identify areas gatherings were taking place.
- In relation to a potential second lockdown and an increased number of people having to self isolate, it was queried whether the 'OneSlough' initiative would be used to assist people with shopping and collecting medications. It was confirmed that if restrictions were increased, service provision would be adjusted to reflect the circumstances. The Government had been clear that NHS Volunteer Responders programme, implemented during the first lockdown would not be resumed. It was noted that the OneSlough community response was reliant on volunteers and there was concern that people had become fatigued by the ongoing Covid situation.
- The Executive Place Managing Director explained that a virtual ward modal had been developed to support people with Covid and understand the demand on services. It was reported that the nearest Nightingale Hospital to Slough was based in Surrey; it was agreed that further information regarding this provision would be provided to the Panel.
- Assurance was sought that arrangements were in place at Nightingale hospitals to ensure patient medical records could be readily accessed. It was confirmed that robust arrangements were in place.

**Resolved** – That the update report be noted.

### 27. **Frimley Clinical Commissioning Group (CCG) Potential Merger Update**

The Executive Place Managing Director provided an update on the plans for East Berkshire, North East Hampshire & Farnham, and Surrey Health Clinical Commissioning Group (CCG) to merge on 1<sup>st</sup> April 2021.

It was reported that GP member practices had been asked to vote on the proposal during September 2020. GPs had overwhelmingly voted to support the merger; therefore the Collaborative Board would be taking forward the proposal through its various committees between now and March 2021.

It was confirmed that the Health Scrutiny Panel would be updated on future developments.

The Chair thanked the Executive Place Managing Director for the update.

**Resolved** – That the update report be noted.

## Health Scrutiny Panel - 13.10.20

### 28. Slough Place Winter Plan 2020/21

The Executive Place Managing Director introduced a report that outlined the Winter Plan for health services in Slough.

The Chair welcomed NHS East Berkshire CCG representatives in attendance, and invited Sangeeta Saran (Interim Director of Operations) and Dr Nanda to introduce themselves.

The Interim Director of Operations provided a presentation that detailed the Winter Plan 2020/21, including:

- Primary Care provision during winter 2020/2;
- arrangements for hot and cold sites for pressures resulting from the winter period and future waves of Covid-19;
- Flu vaccination planning; and
- community and integrated care services available to Slough residents.

Following the conclusion of the presentation, the Chair invited comments and questions from the Panel.

During the course of the discussion, the following points were raised:

- Members welcomed the report that there had been an increase in the uptake of the flu vaccination compared to previous years.
- It was asked if any lessons learnt from the previous year had been used to inform the Winter Plan 2020/21. It was explained that due to the Covid-19 pandemic it was difficult to draw a comparison with the previous year. For 2020/21 a 'placed based plan' had been established, which enabled the particular needs of Slough residents to be addressed. It was recommended that a localised approach be adopted in future years, to provide a comprehensive offer. It was noted that details of the Social Care Winter Plan would be added to the Winter Plan.
- A Member asked if Slough walk-in centres would be reopened. It was explained that currently walk-in centres would remain closed. The closure of the centres had allowed staff resources to be redeployed and undertaken face-to-face home visits.

The Chair thanked the Executive Place Managing Director and the NHS representatives for the presentation and report.

**Resolved** – That the report be noted.

### 29. Health Scrutiny Panel - Work Programme 2020/21

**Resolved** – That the Forward Work Programme, as set out in Appendix A of the report be agreed.

## Health Scrutiny Panel - 13.10.20

### 30. **Members' Attendance Record 2020/21**

**Resolved** - That the details of the Members' Attendance Record be noted.

### 31. **Date of Next Meeting - 26th November 2020**

**Resolved** – That the date of the next meeting was confirmed as 26<sup>th</sup> November 2020.

Chair

(Note: The meeting opened at 6.30 pm and closed at 7.29 pm)

**SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Health Scrutiny Panel

**DATE:** 26<sup>th</sup> November 2020

**CONTACT OFFICER:** Alan Sinclair, Executive Director of People (Adults)

**(For all Enquiries)** (01753) 875752

**WARDS:** All

**PART I**  
**FOR COMMENT AND CONSIDERATION**

**SITUATION REPORT – VERBAL UPDATE ON COVID-19 IN SLOUGH****1. Purpose of Report**

This is a covering report for a verbal update.

This verbal update will provide the Health Scrutiny Panel with an overview of the current situation in Slough during the COVID-19 outbreak.

**2. Recommendations/Proposed Action**

The Panel is requested to note the report.

**3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

3.1 The Health Scrutiny Panel, along with the Overview & Scrutiny Committee and other Scrutiny Panels combine to meet the local authority's statutory requirement to provide public transparency and accountability, ensuring the best outcomes for the residents of Slough.

3.2 The effective scrutiny of the council's decision making and work in the area of health and social care underpins the delivery of all four of the Joint Slough Wellbeing Strategy priorities:

- Starting Well
- Integration
- Strong, healthy and attractive neighbourhoods
- Workplace Health

3.3 The work of the Health Scrutiny Panel also reflects the following priorities of the Five Year Plan:

- Outcome 1: Slough children will grow up to be happy, healthy and successful.
- Our people will be healthier and manage their own care needs.

#### 4. **Other Implications**

##### (a) Financial

There are no financial implications of proposed action.

##### (b) Risk Management

There are no risk management implications of proposed action.

##### (c) Human Rights Act and other Legal Implications

There are no Human Rights Act implications arising from this report.

##### (d) Equalities Impact Assessment

There are no Equalities implications arising from this report.

#### 5. **Supporting Information**

5.1 This report is a covering report for a verbal update which will be provided by the Executive Director of People (Adults) to the Health Scrutiny Panel at the November meeting.

5.2 This verbal update will provide information on:

- Local outbreaks and incident management
- Testing and tracing
- Contacts made by the One Slough call centre.
- The current situation of ASC services in Slough

5.3 This verbal update will be accompanied by a PowerPoint presentation. In order for the presentation to contain the most up to date information, the slides will not be published in advance of the meeting.

#### 6. **Conclusion**

This verbal update is intended to provide the Health Scrutiny Panel with information on the current situation in Slough during the COVID-19 outbreak.

#### 7. **Appendices Attached**

None.

#### 8. **Background Papers**

None.

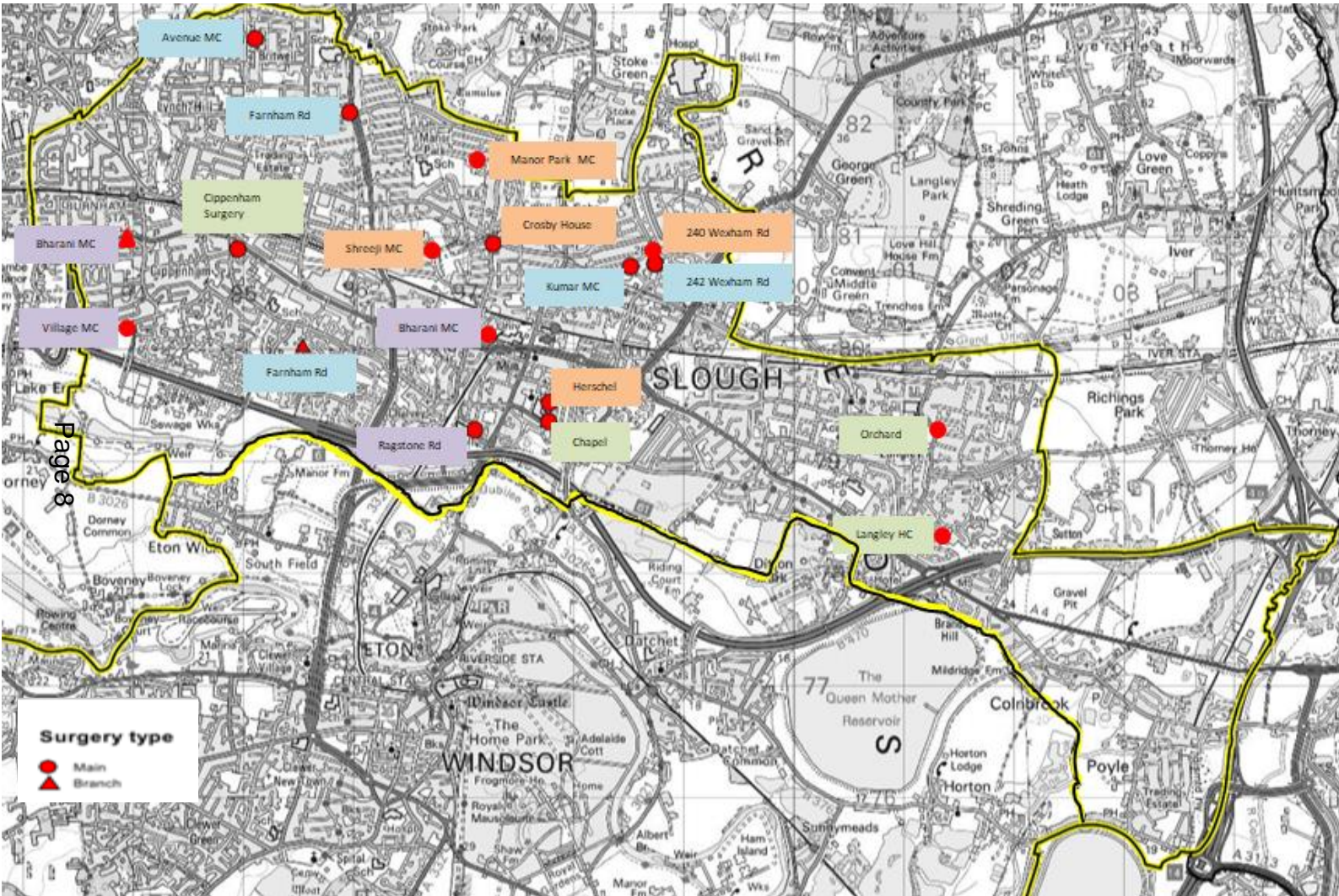


# Slough Primary Care Provision

Ricky Chana – Senior Commissioning Manager for Primary Care, Slough



# Our Geography – 16 Practices across 18 sites



**SHAPE (Slough Health Alliance Provider Enterprise)**  
Clinical Director Dr. Bharan Kumar

1. 40 Ragstone Road - 3,551
2. Bharani Medical Centre - Lansdowne Avenue - 13,143
3. Bharani Medical Centre - Bath Road - (included in 13,143 above. By itself 7,000 approx.)
4. Village Medical Centre - Mercian Way - 11,507

**SPINE (Slough Providers Innovation Network Enterprise)**  
Clinical Director Dr. Nithya Nanda

5. 242 Wexham Road - 4,382
6. Avenue Medical Centre - 7,431
7. Farnham Road Surgery - Farnham Road - 26,550
8. Farnham Road Surgery - Weekes Drive - (included in 26,550 above. By itself 8,500 approx)
9. Kumar Medical Centre - 4,877

**CSN (Central Slough Network)**  
Clinical Director Dr. Raj Bhargava

10. Herschel Medical Centre – 15,716
11. Crosby House Surgery - 11,862
12. Shreeji Medical Centre - 6,261
13. Manor Park Medical Centre - 10,656
14. 240 Wexham Road – 6,330

**Slough LOCC (Langley, Orchard, Chapel, Cippenham)**  
Clinical Director Dr. Asif Ali

15. Chapel Medical Centre – 9,354
16. Cippenham Surgery – 261 Bath Road - 5,528
17. Langley Health Centre - 19,836
18. The Orchard Practice - Willow Parade - 9,411

❖ **Total Registered Population in Slough (1.1.20):** 166,395

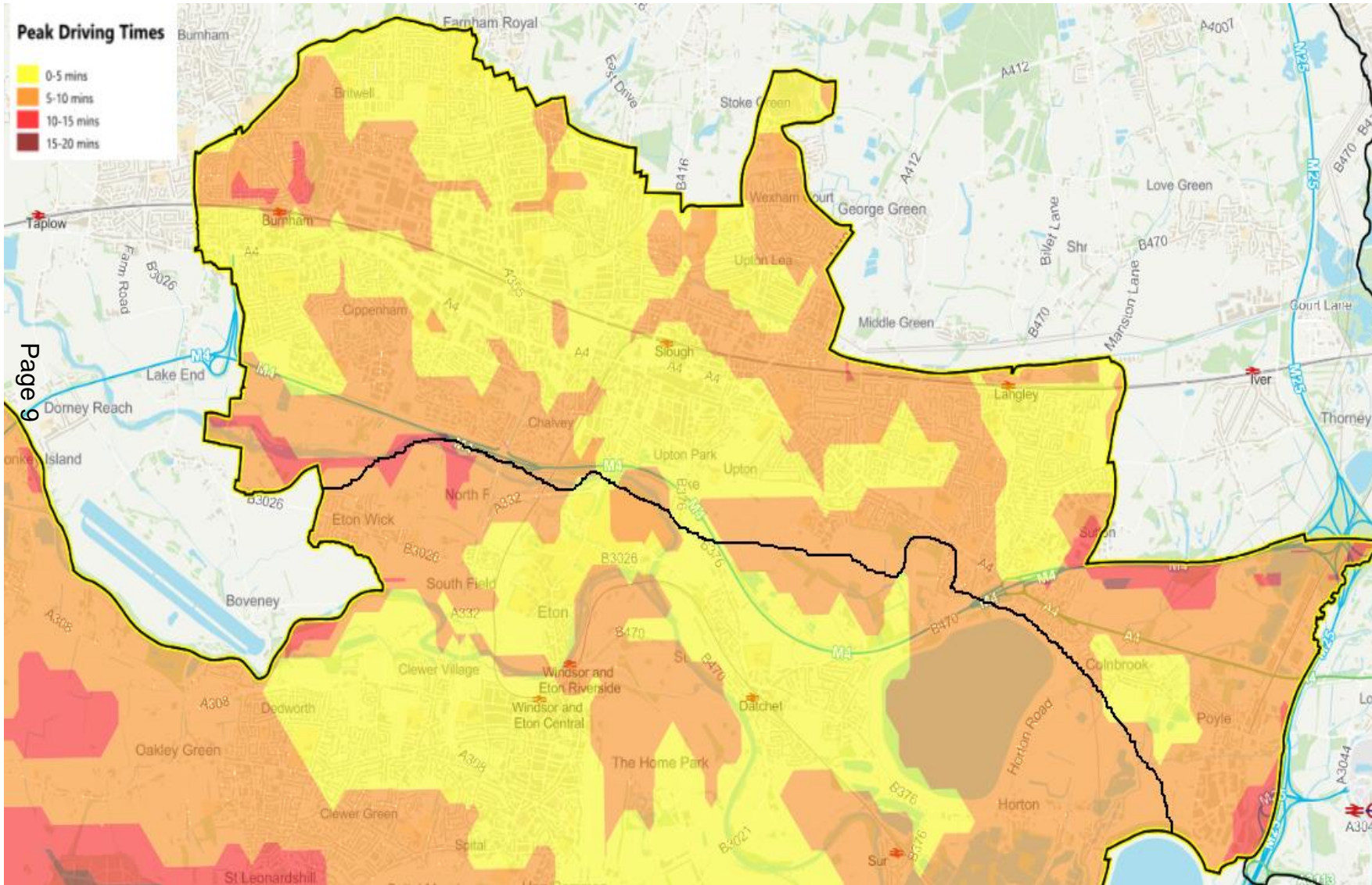
❖ **Reg. Pop.by PCN:** **SHAPE:** 28,201 (16.95%). **SPINE:** 43,240 (25.99%) **CSN:** 50,825 (30.54%). **Slough LOCC:** 44,129 (26.52%)

❖ **Number of Sites:** **SHAPE:**4, **SPINE:**5, **CSN:**5, **Slough LOCC:**4

# Peak Driving Times to GP Surgeries



Frimley Collaborative  
Partnership of Clinical Commissioning Groups



➤ The vast majority of Slough residents are within 0-10 mins drive from a GP surgery during peak times

➤ Some very small pockets of the population experiencing a 10-20 drive time mainly from the Colnbrook & Poyle area.

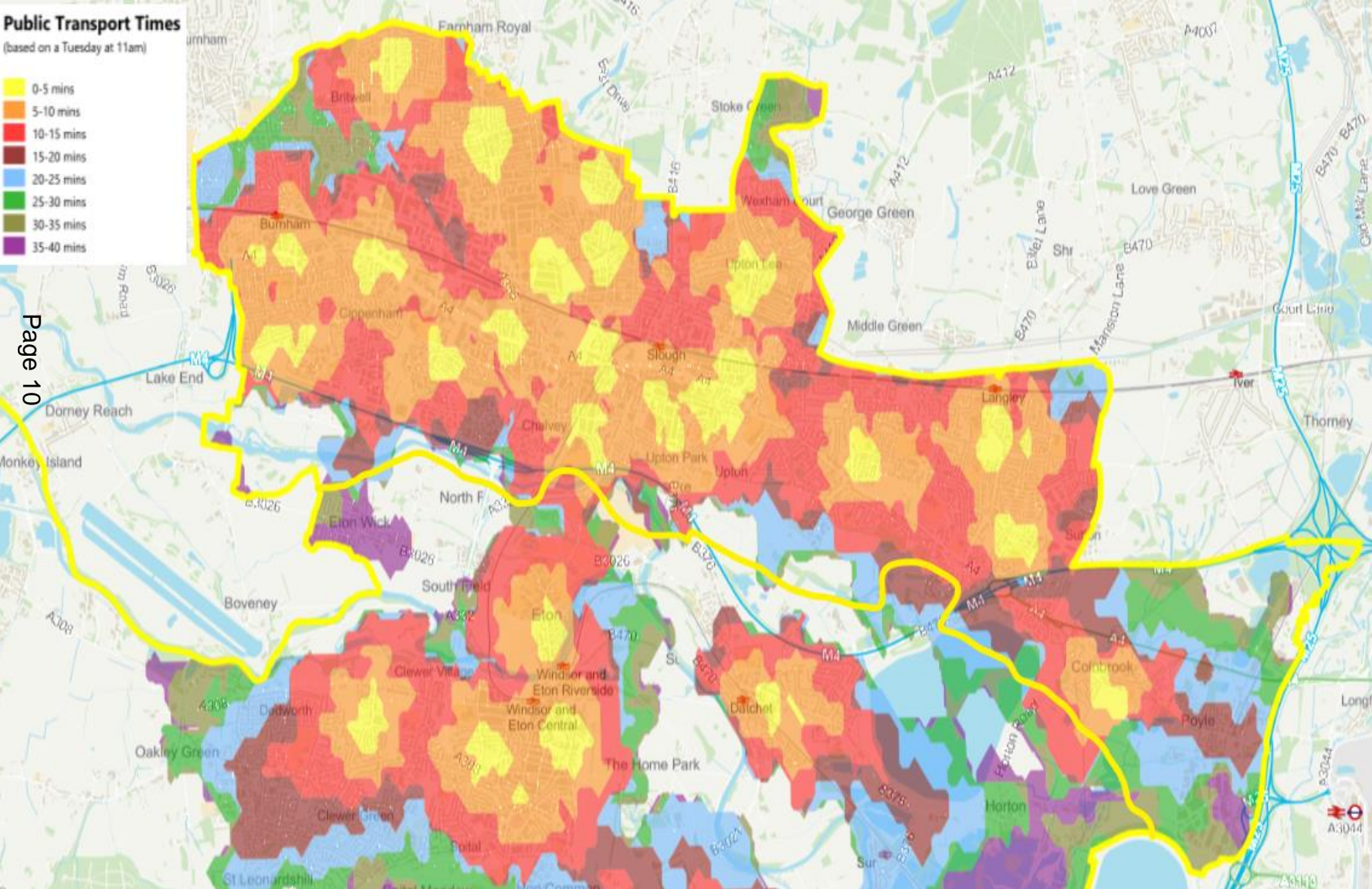
# Public Transport Travel Times to GP Surgeries



Frimley Collaborative  
Partnership of Clinical Commissioning Groups

Public Transport Times  
(based on a Tuesday at 11am)

- 0-5 mins
- 5-10 mins
- 10-15 mins
- 15-20 mins
- 20-25 mins
- 25-30 mins
- 30-35 mins
- 35-40 mins



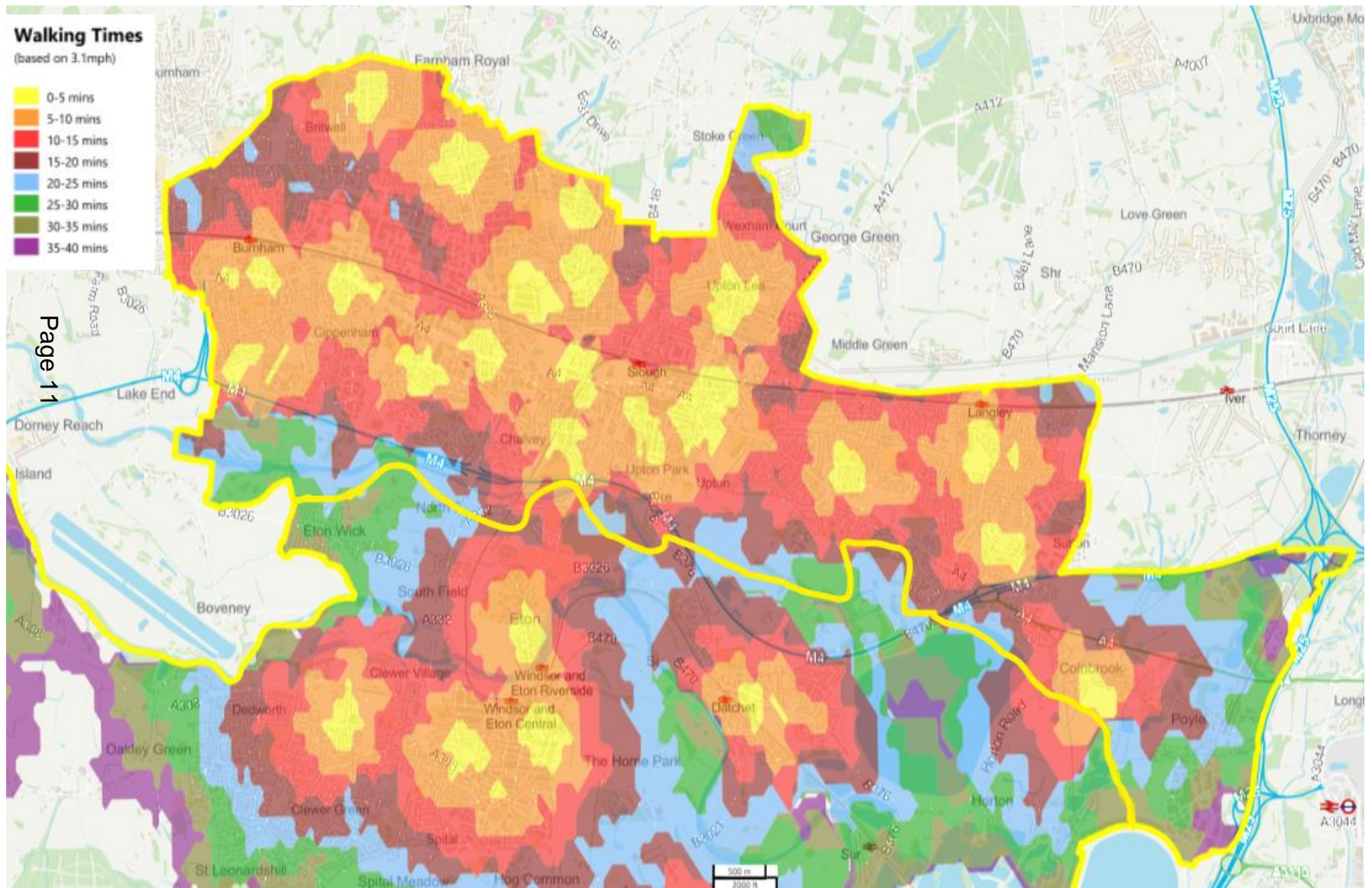
➤ The majority of slough residents are within 0-20 mins journey time on public transport to a GP surgery.

# Walking Travel Times to GP Surgeries



Frimley Collaborative  
Partnership of Clinical Commissioning Groups

➤ *Most slough residents are within 0-20 mins walk from a Slough GP practice, with only the outskirts of the boundary and areas in Colnbrook & Poyle with a longer walking time.*



# Appointment Waiting Times:

## GP Patient Survey 2020

\*Please note that GP appointments are allocated based on clinical priority



Frimley Collaborative

Partnership of Clinical Commissioning Groups

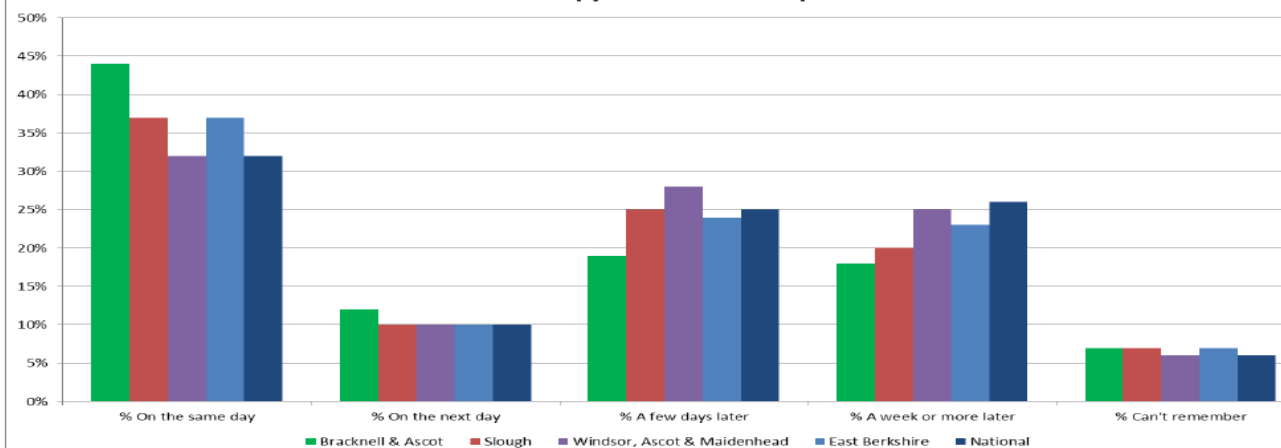
### How long after initially trying to book the appointment did the appointment take place?

The majority of patients in East Berkshire (37%), and nationally (32%), reported receiving an appointment for the same day – this is in line with patient expectations highlighted in the previous questions.

The second highest response (21%) was from patients reporting that they are seen a few days later which was just ahead of those patients that were seen a week or more later (20%).

Page 12

% of Respondents who reported how long from trying to book the appointment, did the appointment take place



➤ Slough compares favourably to the national averages for waiting times, with 37% of responses in the 2020 GP Patient Survey saying that they received appointments on the same day, 10% on the next day and 25% a few days later, which are all higher than the national averages.

➤ 20% received their appointment a week or more later, which is lower than the national average.

Practice Name	Total responses	% On the same day	% On the next day	% A few days later	% A week or more later	% Can't remember
240 Wexham Road	61	31%	13%	29%	16%	11%
Bharani Medical Centre	131	31%	7%	32%	23%	6%
Chapel Medical Centre	66	59%	16%	19%	3%	4%
Crosby House Surgery	69	21%	15%	29%	25%	11%
Dr Nabi	117	52%	16%	21%	10%	1%
Farnham Road Practice	49	44%	4%	27%	11%	14%
Herschel Medical Centre	223	45%	8%	19%	13%	15%
Kumar Medical Centre	148	43%	9%	33%	9%	6%
Langley Health Centre	41	18%	7%	44%	29%	2%
Manor Park Medical Centre	191	62%	17%	9%	8%	5%
Ragstone Road Surgery	104	22%	10%	22%	41%	5%
Shreeji Medical Centre	33	21%	12%	21%	41%	5%
The Avenue Medical Centre	65	60%	5%	21%	11%	3%
The Orchard Surgery	81	45%	9%	21%	15%	10%
The Village Medical Centre	109	19%	7%	14%	54%	6%
Wexham Road Surgery	40	27%	12%	40%	16%	6%
<b>SLOUGH</b>	<b>1,528</b>	<b>37%</b>	<b>10%</b>	<b>25%</b>	<b>20%</b>	<b>7%</b>

# Access to General Practice during Covid-19 Pandemic

- All Slough GP practices remain open and continue to provide services through the pandemic
- The way in which patients access these services has changed, face to face consultations are still offered where clinically appropriate, in addition to virtual consultations over the telephone, by video and by email (e-consult)
- The increased use of virtual consultations means that patients have better access to general practice than before, and location and travel times are no longer a barrier to accessing primary care.

# Appointment in General Practice – East Berks CCG

## Appointments in General Practice - National Overview



Underlying data

Select Region

Select STP

South East

FRIMLEY HEALTH AND CARE ICS STP



Appointment Status

Appointment Mode

Healthcare Professional

Time between booking and appointment

All

All

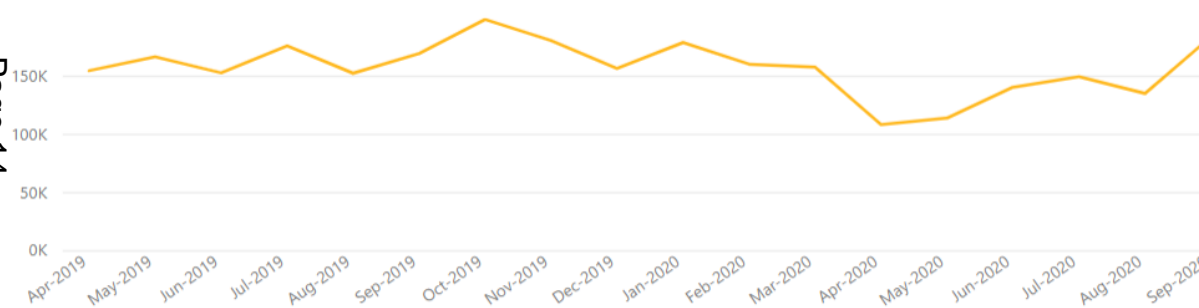
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All

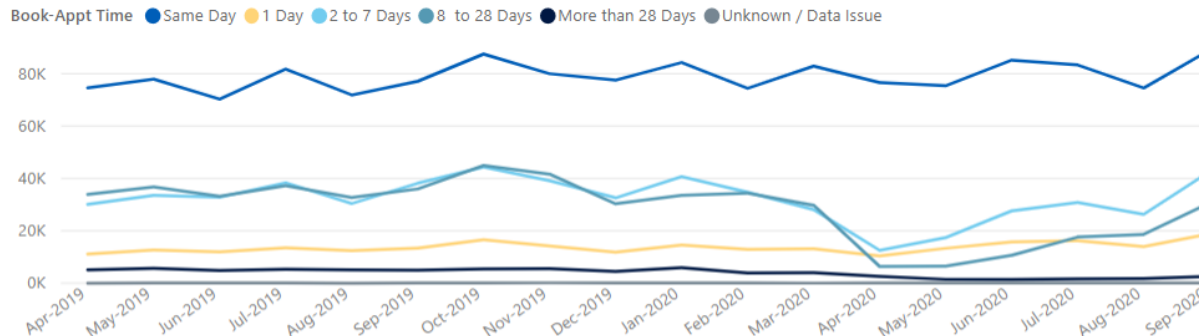
Click on the map to choose a CCG and filter the data

hover over to see the cumulative appointment total for the previous 18 months

Number of Appointments, by Month



Number of appointments, by Time between booking and appointment



CCG_NAME	NHS East Berkshire CCG
APPOINTMENTS	2,837,510
First CCG_ONS	E38000224

The outbreak of Coronavirus has led to unprecedented changes in the work and behaviour of General Practices and subsequently the GP appointments data. The variation in approach to appointment management between practices is likely to be greater than usual and as a result data quality will be impacted. See the main publication for further information.

Total Appointments Seen:

Sept 19 – 169,468

Feb 20 – 160,387

Sept 20 – 183,871

- 15% increase in appts seen compared to Feb 20 (pre-Covid)

- 8% increase appts seen compared to sept last year



# Appointment Mode – East Berks CCG – Sept 20

**Appointments in General Practice - Appointment Mode** **NHS Digital**

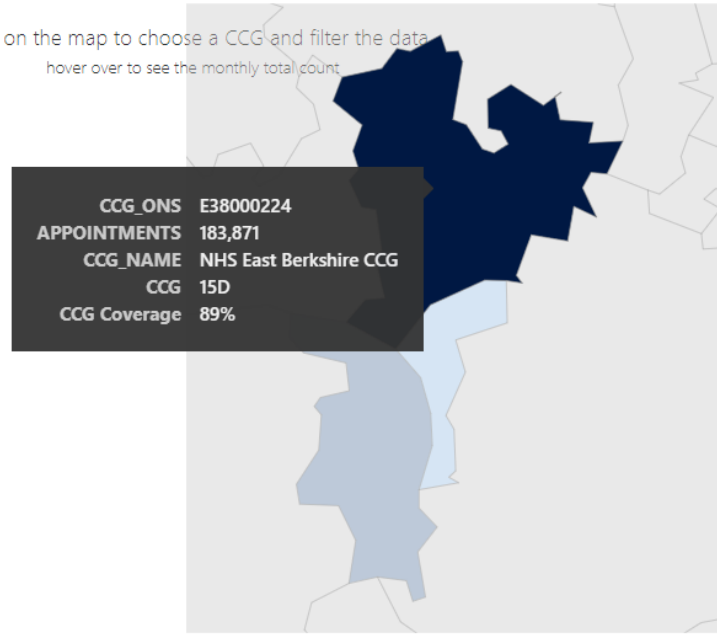
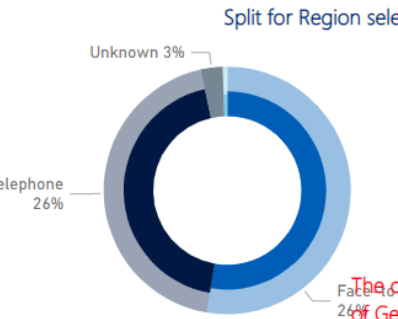
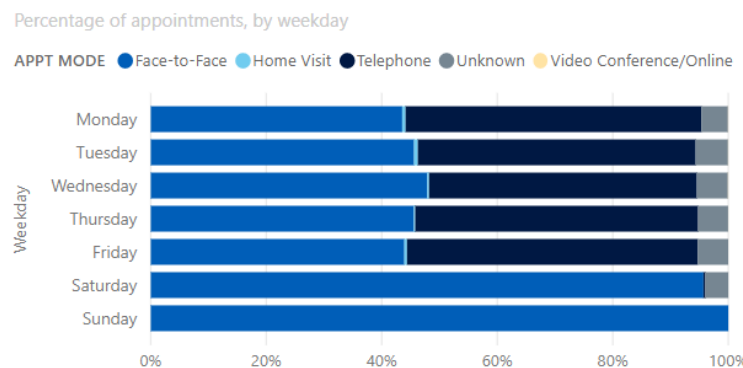
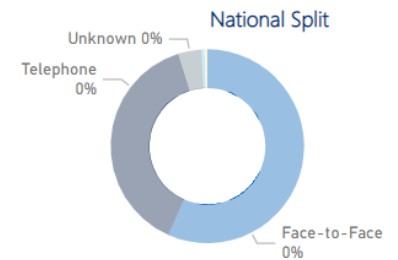
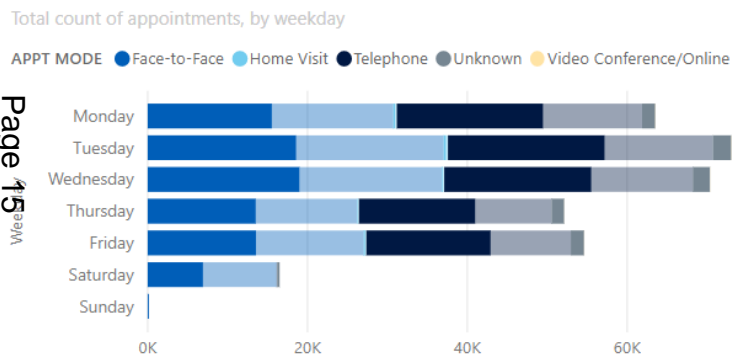
Underlying data

Month - Year: Sep-2020 | Select Region: South East | Select STP: FRIMLEY HEALTH AND CARE ICS STP

Appointment Status: All | Healthcare Professional: All | Time between booking and appointment: All

Face to Face: 87K APPOINTMENTS | Home Visit: 803 APPOINTMENTS | Telephone: 86K APPOINTMENTS | Video/Online: 102 APPOINTMENTS | Unknown: 9,491 APPOINTMENTS

Total Appointments Seen Sept 20 (183,871)



- 47% face to face
- 47% telephone
- 0.44% Home Visit
- 0.06% Video/online
- 5% unknown

The outbreak of Coronavirus has led to unprecedented changes in the work and behaviour of General Practices and subsequently the GP appointments data. The variation in approach to appointment management between practices is likely to be greater than usual and as a result data quality will be impacted. See the main publication for further information.

# Current Workforce in Primary Care in Slough Year on year comparison

FTE = Full Time Equivalent

<b>GP Practice Workforce - Slough</b>	<b>Apr-19</b>	<b>Apr-20</b>	<b>Percentage difference in workforce year on year</b>
<b>Admin FTE</b>	154	158	3%
<b>GP FTE</b>	84	90	7%
<b>Other Direct Patient Care Staff, ie physios, pharmacists FTE</b>	25	29	16%
<b>Nurses FTE</b>	30	27	-10%
<b>Total FTE</b>	<b>293</b>	<b>304</b>	<b>4%</b>

The general practice workforce in slough shows an increase of 4% year on year.

The PCN additional roles recruited from April 2020 will be additional workforce on top of these numbers

# Primary Care Networks

- *Since 1 July 2019, all patients in England have been covered by a Primary Care Network (PCN) – the most significant reform to general practice in England in a generation.*
- *PCNs will help to join up primary care GP services with hospital and community services.*
- *PCNs will enable GP practices to provide care at greater scale by sharing staff and some of their resources.*
- *PCNs will help deliver the NHS long term plan*
- *Practices within PCNs will work together to provide a wider range of services*
- *Practices will offer care from a wider range of staff, including Pharmacists and Social Prescribers*

# New Additions to the Primary Care Network Workforce

- ✓ Clinical pharmacists
- ✓ Social prescribing link workers
- ✓ Physician associates
- ✓ First contact physiotherapists
- ✓ Paramedics (from 2021)
- ✓ Pharmacy Technicians
- ✓ Occupational Therapists
- ✓ Dietitians
- ✓ Podiatrists
- ✓ Health & Wellbeing Coaches
- ✓ Care Co-ordinators
- ✓ Nursing Associates
- ✓ Mental Health Practitioners (from 2021)

## New Additions to the Primary Care Network Workforce

✓ *Through the investment in PCN additional roles, by March 2021 there will be **35.69** additional Full Time Equivalent staff working across Slough GP practices providing direct patient care.*

✓ *This will have increased to **88.44** additional Full time Equivalent staff by March 2024*

# Seven New National Services that will be delivered by PCNs now and in the Future

## From 1<sup>st</sup> October 2020

### **1. Structured Medication Reviews and Medicines Optimisation**

- *Directly tackling over-medication, including inappropriate use of antibiotics.*
- *Focus on priority groups including the frail elderly*

### **2. Enhanced Health in Care Homes**

- *Networks will support the implementation of vanguard models developed between 2014 and 2018.*

### **3. Supporting Early Cancer Diagnosis**

- *Ensuring high and prompt uptake of cancer screening invites.*

## During 2021

### **4. Anticipatory Care (with Community Services)**

- *Practices in Networks to collaborate to offer more care, and more proactive care to patients at high risk of poor health outcomes.*

### **5. Personalised Care**

- *Implementing aspects of the Comprehensive Model of Personalised Care*

### **6. Cardiovascular Disease Prevention and Diagnosis**

- *The Testbed Programme will test the most promising approaches to detecting undiagnosed patients, with subsequent roll-out across PCNs*

### **7. Tackling Neighbourhood Inequalities**

- *Approaches will be developed through the Testbed Programme and tailored to meet the specific context of PCN neighbourhoods.*

# Slough Additional Services



**Frimley Collaborative**  
Partnership of Clinical Commissioning Groups

Care Element	Additional Plans	Date when fully mobilised
<b>COVID Recovery and core</b>	Mobile 'Cold Car' Visiting Service for non – Covid-19 suspected patients requiring F2F review.	Currently in place and will continue throughout winter
<b>Paediatric</b>	24/7 access to specialist advice and guidance, with direct patient follow up as required by specialists through shared care	Currently in place (paediatrics hotline)
<b>Slough Covid-19 Pilot - Pulse Oximetry Virtual Ward Pathway for high risk groups</b>	Pulse oximetry programme for suspected Covid-19 patients, with access to monitoring and testing at home through virtual clinics and enrolment onto national trial programme	Currently available and through winter
<b>Workforce</b>	Monitoring staff sickness and PPE levels for triggers in practice sustainability – work to secure testing capacity	Oct / Nov 20
<b>Education through Communication</b>	Education sessions for Total Triage model in providers Voluntary sector offer – One Slough in place and connected and offered via Social prescribers	Oct 2020
<b>Urgent on the day access to general practice</b>	Additional capacity commissioned from General Practice throughout winter for additional same day appointments	9th November until 9th April 2021
<b>Support to care homes</b>	Weekly check-ins, remote consultations, rapid response utilising our integrated community offer to avoid unnecessary admissions, Geriatrician support via BHFT, LD health checks via clinical lead in Care homes	1 October 2020
<b>Homeless clinical support</b>	Outreach clinics established and running weekly from Lookahead hostel. Sufficient capacity currently to respond to additional demand / appointments	Currently in place and will continue throughout winter
<b>Asylum seekers</b>	GMS Primary Medical Service Provision + social and community healthcare provision for newly arrived asylum seeker cohort in Slough (160 pts) registered and provided with immediate health and care provision. TB and other immunisations status checked and updated	Currently in place and will continue throughout winter

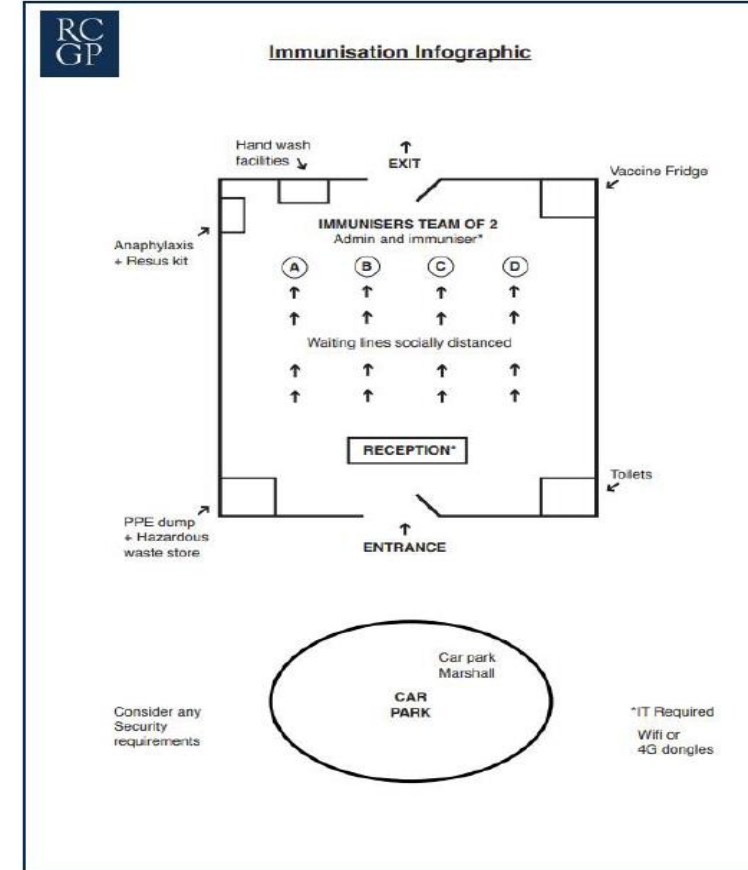
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# Flu Vaccinations for Slough Population

*Delivery in large scale indoor venues to enable delivery of mass vaccinations while observing social distancing guidelines*

- Salt Hill Activity Centre: **SHAPE, CSN, SPINE**
- Cippenham Community Centre: **SHAPE, SPINE, LOCC**
- Weekes Drive Community Hall: **SPINE**
- Colnbrook Community Hall: **LOCC**
- Britwell Community Centre: **SPINE**
- Practice Premises – **subject to robust delivery plans for mass vaccinations**
- *Based on RCGP model*
- *Appointments are pre-booked*
- *IT: Link to practice systems, clinics organised at practice level*
- Housebound patients: **Slough home visiting service currently delivering vaccinations for this patient cohort**





**SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Health Scrutiny Panel

**DATE:** 26 November 2020

**REPORT AUTHORS:** Sue Foley- Service Lead Public Health (SBC)  
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**(For all Enquiries)**

**WARD(S):** All

**PART I**  
**FOR COMMENT & CONSIDERATION**

**UPDATE ON THE ‘SLOUGH LOCAL ACTION PLAN FOR IMMUNISATION’ AND SCREENING**

**1. Purpose of Report**

To provide an update on the Slough immunisation and screening work since the last update to the Health Scrutiny Panel on 27<sup>th</sup> June 2019.

**2. Recommendations**

The Panel is recommended to:

1. Review the proposed Local Action Plan for Immunisation which aims to ensure that appropriate actions are in place, which are tailored to the needs of Slough and all key stakeholders are working collaboratively addressing the relatively lower uptake and health inequalities in immunisation.
2. Request a further annual update on the Local Action Plan for Immunisation and screening update in 2021.
3. Review the update on the national and local screening efforts.

**3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

**3a. Slough Joint Wellbeing Strategy Priorities**

The current programme is aimed at supporting local residents to improve their health and wellbeing through improved prevention from disease, disability, and death from vaccine-preventable diseases in children and adults as provided through the national immunisation programmes. In particular, this work supports the Wellbeing board strategy priorities:

- Priority 1- Starting well
- Priority 3 - Strong Health and attractive communities

Data from the immunisation activities contribute to further developing the base of the Joint Strategic Needs Assessment and understanding the needs and health inequalities of our population.

### 3b. **Five Year Plan Outcomes**

The primary outcomes where delivery will be enhanced by the paper are:

- Outcome 1: Slough children will grow up to be happy, healthy and successful
- Outcome 2: Our people will be healthier and manage their own care needs

### 4. **Other Implications**

#### (a) Financial

There are no financial implications directly resulting from the recommendations of this report and outlined activities are within the current budget and resources.

#### (b) Risk Management - None

There are no identified risks associated with the proposed actions.

#### (c) Human Rights Act and Other Legal Implications

There are no Human Rights Act implications to the content of this report

#### (d) Equalities Impact Assessment

The content of this report does not require an Equalities Impact Assessment.

### 5. **Supporting Information**

#### **Background**

5.1 Historically, Slough has had some of the lowest uptake of screening and immunisation programmes in the South East of England, contributing to poor health in both adults and children and health inequalities. Over the last 5 years, there have also been various changes in the organisation of the commissioning and delivery nationally. The combined annual report in Jan 2019, for the first time, outlined the picture of immunisations and screening in Slough, their current provision, the challenges and opportunities and the future plans. This annual report was presented to Health Scrutiny in June 2019. The 2020 annual report is on hold due to the coronavirus pandemic.

5.2 While NHS England is responsible for commissioning screening and immunisation programmes in England, locally across Thames Valley this is co-ordinated and managed across by the Public Health Commissioning team at NHS England, South East under an agreement known as Section 7a. Through concerted local partnership

working, there has been some encouraging progress in recent years however considerable challenges remain across the various immunisation and screening programmes in Slough.

## Immunisations

### Local Action Plan

- 5.3 Slough Borough Council continues to chair the local immunisation partnership which is made up of key local providers from NHS England (NHSE), East Berkshire Clinical Commissioning Group (EBCCG), Berkshire Healthcare NHS Foundation Trust (BHFT) and Healthwatch Slough. The partnership work was initially paused during the first coronavirus lockdown due to the redeployment of staff and change in priorities of associated organisations. The work is re-launching on December 9<sup>th</sup> 2020.
- 5.4 The most up to date 'Slough Local Action Plan for immunisations' is attached as **Appendix 1**. A few of the key highlights from the last 12 months are highlighted below:
- The partnership ran the first ever immunisation conference in the borough. This was held in October 2019 with c.50 attendees from across the health and care system. The partnership is exploring the options of running another conference in 2021.
  - In spring 2020 the partnership re-launched the #IamVaccinated campaign with an initial focus on MMR catch ups following lockdown, followed by the flu vaccination for the 2020/21 winter
  - A comprehensive flu plan has been developed for the 20/21 winter in the light of the coronavirus pandemic. This flu plan is attached as **Appendix 2**.
  - The partnership, working alongside colleagues in primary care, was successful in securing the alternative non gelatine based childhood flu vaccine for primary school children from National NHS team. This has now been expanded under the current national enhanced NHS flu offer for 2020/21, and the school immunisations team are working on plans to administer locally. (See 5.5)
  - Working alongside Slough Borough Council's HR team, the partnership was able to influence decision makers to offer the flu jab to all council staff (outside of those that can access the free NHS vaccine).

### Coronavirus vaccine

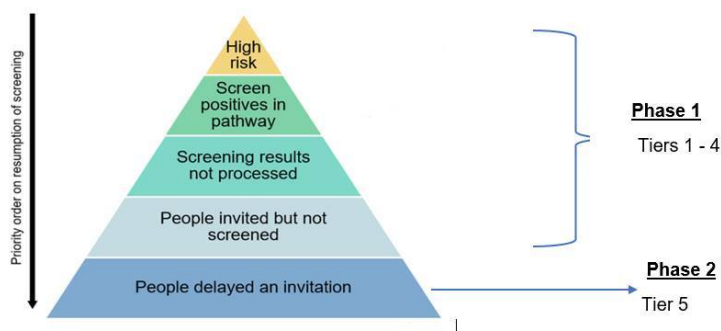
- 5.5 Leading vaccine candidates for the COVID vaccine remains in phase 3 trial to understand efficacy. Development of the mass delivery of the vaccine sits with NHS and administration is being organised at Frimley Integrated Care System (ICS) level. The vaccination is planned to start in December 2020. There is a prioritisation framework as to who would be offered vaccine first. The local authority is supporting this work and helping identify potential vaccination sites. Slough Public Health team will be promoting the comms messaging to the Slough residents in line with the system wide communication plan.

## Screening – National update

- 5.6 All screening services were temporarily affected by the COVID pandemic, however a clear set of national principles were drawn up that informed the plan to restore and recover local screening services.
- 5.7 All screening services were asked to prioritise activity as outlined in Figure 1 below. This ensured a consistent approach, with emerging capacity used first for people at highest risk first.

**Figure 1.**

### Priority order for restoration of screening



## Cancer Screening

- 5.8 All women in Tiers 1-4 (see Figure1) within breast screening have now been seen. Invitations are now being sent out as normal and services are working through the backlog in tier 5 of women who were delayed an invitation.
- 5.9 A short pause was implemented in April and May for cervical screening invitations but these are now being sent out within the normal parameters. Screening has continued within primary care where possible throughout the pandemic and practices are being encouraged to clear any backlogs of women who were delayed an appointment following an invite, or who chose to defer an appointment due to concerns relating to COVID. Hospital colposcopy services also continued throughout the pandemic.
- 5.10 Invitations for the bowel screening programme were switched off and have now restarted. Prior to routine invitations being switched on again services focused on clearing those in tiers 1-4 of the pyramid above.

## **Non Cancer Screening**

- 5.11 Invitations have resumed for Abdominal Aortic Aneurysm (AAA) screening following an initial pause. Diabetic Eye Screening has also resumed for routine invitations with those considered high risk e.g. pregnant women seen throughout in line with national guidance on prioritisation.

## **Antenatal and Newborn Screening**

- 5.12 All Antenatal and Newborn Screening programmes have been maintained throughout the pandemic.

## **Screening – Slough Update**

- 5.13 The East Berkshire CCG has been working with the Thames Valley Cancer Alliance (TVCA) and has locally signed the cancer Locally Commissioned Service (LCS) with primary care to support the Quality Improvement Scheme. The LCS aims to improve cancer screening and early cancer diagnosis. In Slough, all 16 GP practices have signed up to the LCS.
- 5.14 The new Faecal Immunochemical Test (FIT) used both for screening and for patients with symptoms was rolled out in October 2019 and is already contributing to the improvement in the uptake of screening and diagnoses in bowel cancer.
- 5.15 Current local data shows 4 practices are achieving national target which is 60%. The highest uptake in Slough is 79.19%. Although screening was stopped during the COVID period, it has now resumed and the practices are now on track to reach pre-covid figures.

## **6. Comments of Other Committees**

- 6.1 The 'Slough Local Action Plan for Immunisation' and 'Annual Report on Immunisations and Screening in Slough – Jan 2019' was presented to both the Slough Wellbeing Board and Slough Health & Care Partnership Board who welcomed the recommendations for a Local Action Plan.

## **7. Conclusion**

- 7.1.1 Immunisation uptake remains a significant challenge within Slough. There has been a positive change, although the overall uptake remains lower than the national and Berkshire uptake.
- An increase in uptake of flu for age 2-3 (37.3% 2019/20 up from 28.0% in 2017/18)
  - Two dose MMR (87.7% 2019/20 up from 81.1% in 2017/18)
  - Hib/Men C (89.1% in 2019/20 up from 87.2% in 2017/18)

- 7.1.2 Other vaccine uptake (Including adult flu vaccine (Including at risk groups and pregnant women), HPV vaccine and DTaP (Diphtheria, Tetanus and pertussis) remain a challenge. The national Immunisation programme provides important opportunities for protecting health and wellbeing and preventing avoidable disease in Slough with cost-effective and evidence-based interventions. However, their uptake also acts as marker of health inequality in certain groups which we must be vigilant to.
- 7.1.3 Slough Public Health is leading local partners to implement the Slough Local Action Plan for Immunisations (Appendix 1). We would welcome an annual review and hope to see an increase in overall immunisation uptake and reduction of inequalities across key groups.
- 7.1.4 Screening was significantly impacted by Covid -19 and there may be further impacts as we move through wave two - the challenge, over the next 18 months, for primary care which is already under pressure supporting Covid-19 management, will be to 'catch-up' on all the screening appointments that have been delayed by the pandemic and to encourage residents to re-engage with the screening programme.

8. **Appendices**

1. Slough Local Action Plan for Immunisations
2. Slough flu plan 2020/21

9. **Background Papers**

None

## Slough – Immunisations Local Action Plan 2019 – 2021

### Objectives over next 18 months i.e. to end of Apr 2021:

- 1) Increase overall immunisation uptake and coverage for Slough residents.
- 2) Reduce inequalities across Slough's population groups.

This is a working local action plan (LAP) to improve uptake of immunisations and screening in Slough and under regular review and update. As a result, please check the date of the version you have.

**Immunisation Conference – Action ideas:** This version of the action plan reflects various ideas captured from the conference that have been shortlisted by the Imms Partnership.

Immunisations					
Objective	Action	Due date	Lead organisation	Status	Comment
Galvanising the Immunisation system in Slough	Run Slough Immunisation conference / workshop	Oct 19	SBC PH	C	Conference held – Approx 50 attendees.
Understanding population need	Receive and disseminate Report of Immunisations & Screening annually.	Jan 2020	NHSE/ SBC PH	C	NHSE-PHE to update report / PH Slough to disseminate.
	Complete Slough Health Insights Research and update Immunisation LAP in light of findings.	Aug 2019	SBC PH	C	Research update provided on the 1 <sup>st</sup> October at the Imms conference
	Audit Slough immunisations system against 'The 10 Questions' <sup>1</sup> standard.	Oct 19	SBC PH	C	?Useful structure for Autumn workshop. Address gaps in LAP and repeat

<sup>1</sup> The Ten Questions to Consider If You're Scrutinising Local Immunisation Services. Centre for Public Scrutiny. 2016. Available at: <https://www.cfps.org.uk/10-questions-ask-youre-scrutinising-local-immunisation-services/>

					audit.
<b>Improving data quality &amp; sharing of data</b>	Implementation of daily mover-in reports	Ongoing	CHIS	G	
	Weekly children with missing immunisation reports sent to practice managers	Ongoing	CHIS	G	
	Incorporation of national data of registrations/ de-registrations of children from primary care into CHIS	Ongoing	CHIS	A	
	Automatic extraction of GP data to CHIS via Graphnet	Ongoing	CHIS	G	
	Sharing of school census data with CHIS to facilitate the development of individual pupils vaccination profiles	Ongoing	CHIS /SBC	A	
	Develop RBWM-like Immunisations Profile for Slough	Mar 2020	SBC PH / Shared PH Team	B	Need to ensure alignment across the 4 new Primary Care Networks
<b>Reducing Variation in Immunisation Coverage</b>	Primary Care Immunisation Tool Kit	Ongoing	NHS England	G	
	Practice visits to support implementation of toolkit	Ongoing	NHS England	G	
	GP STEPS education session on Immunisations	Mar 20	Berkshire Shared PH team, NHS England	G	
	CCGs enabled to use practice level data for management purposes to steer improvements and highlight practices with low uptake with CCGs.		NHS England / EB CCG	A	
	Roll out of learning from Immunisation Profiling project underway in RBWM		JJ / NHS England / Health Education England	R	
	East Berks CCG uses practice level data for management purposes to steer improvements and highlight practices with low uptake with		EB CCG	A	



	CCG and the 3 Primary Care Networks (PCNs).				
	Letter or PHE leaflet to reception aged children (?via schools), reminding parents and carers of the need for them to attend their GP practice for the pre-school booster and any other missed vaccines before starting school in September	<b>Mar 2020</b>	<b>SBC PH</b>	<b>G</b>	Letter provided to schools before summer holidays. Also provided in hard copy to 0-19 service to give to all parents with children starting school this year. Also included in the Children centres registration process and child care admissions forms. <b>Plan to try to include in Schools Brochure for Reception entry for Sep 2020.</b>
	Flu “mop-up” session for school-aged children who have not received the vaccine in school utilising RBFRS outreach vehicle	<b>Ongoing</b>	<b>SBC PH, RBFRS, BHFT School Immunisation team</b>	<b>A</b>	Annual – Nov/Dec  2020/21 winter dates yet to be set
	Communicate with schools re-offering vaccination in schools that have previously not engaged with the Immunisation Team	<b>Ongoing</b>	<b>SDPH and BHFT School Immunisation team</b>	<b>G</b>	04/09 Bespoke school by school flu letter disseminated to primary schools as a reminder about the BHFT flu offer
	<b>Working with Primary Care Networks</b> Encourage PCN’s to jointly fund immunisation nurses or to galvanise the current offer.	<b>tbc</b>	<b>SBC PH and EB CCG</b>	<b>B</b>	
	Work with PCN’s to suggest more inclusive clinics at suitable times for local need and to investigate the potential of a one stop shop for family imms	<b>tbc</b>	<b>SBC PH and EBCCG</b>	<b>B</b>	

	Ensure providers of vaccines with an e-consent form provide translation opportunities	tbc	EBCCG, NHSE and BHFT	B	
	Explore opportunities for enhancing training of professionals and public	tbc	CCG EB	B	
	Look at integrating a vaccine specific element into the MECC programme	tbc	SBC PH	B	
<b>Improving uptake in agreed priority groups</b>	Develop immunisation plan with Slough Children’s Trust for Looked After Children to increase immunisation uptake.	tbc	SBC PH, Slough Children’s Trust & EB CCG	A	With SCST, BHFT have reviewed all children with outstanding immunisations and developed actions to ensure children brought up to date with imms and agreed means of communication to ensure accurate recording going forwards.  Will be further informed by planned Health Needs Assessment for Children Looked After which is looking to start in winter 2020/21
	Develop immunisation plan for pregnant women – Part of Frimley Local Maternity	Mar 2020	SBC PH Lead & Frimley LMS	G	Early discussions with LMS and NHSE Regional

	System (LMS) Prevention		<b>Prevention</b>		re Flu and pertussis Imms. Focus gp work planned.
	People who are Homeless: Ensure due regard for immunisation needs of homeless people in planned Homelessness Health Service for East Berkshire.	<b>Jan 2020</b>	<b>SBC PH / East Berks CCG</b>	<b>G</b>	Conference request. Initial email exchange is positive. Follow up as new service specification develops.
	For primary school aged children from the Muslim community – Running a pilot with the injectable vaccine which is does not contain gelatine.	<b>For September 2020</b>	<b>East Berks CCG</b>	<b>A</b>	A proposal has been written and awaiting support from NHS  COVID update – National NHS offer of alternative to LAIV for all pupils for 2020/21. BHFT are working up logistics
<b>Increasing Awareness and addressing Vaccine hesitancy</b>	Use social media to engage in national campaigns such as <u>Immunisation Week</u> at a local level	<b>tbc</b>	<b>SBC PH &amp; EB CCG</b>	<b>G</b>	20/21 flu plan has now been launched which includes a social media plan for the winter which has been scheduled and disseminated to key partners.  #IamVaccinated social media campaign relaunched in June 2020 focusing on all vaccines

	Use social media to counter anti-vaccine messages with evidence and promotion of immunisation as a social norm	tbc	SBC PH & EB CCG	G	See above update. Also a bespoke #IamVaccinated page now exists on PH website. This includes a bespoke page for Flu, MMR and HPV dispelling myths.
	Design and implement the #IamVaccinated campaign	tbc	SBC PH	G	Relaunched in June 2020 as a common theme in all vaccination work.
	Develop closer relationships with local schools around health and wellbeing including immunisations	tbc	SBC PH & Schools Wellbeing Officer	G	Immunisations will form part of the healthy schools officer work plan and part of the Whole School Approach. Bespoke letter has been sent to primary schools for flu. An HPV one has also been sent. Tailored “e-bug” workshops have been run for primary school teachers (Sept 2020) and will be expanded in 2021.
	Empowering young people eligible for HPV vaccination through school assembly sessions, highlighting and promoting self-consent.	tbc	BHFT School Immunisation team	A	

	Multi-agency flu planning workshop to enable stakeholders in each locality to identify key actions for inclusion in their local 'Flu Action Plan', building on work done in the previous flu season	<b>May 2019</b>	<b>Shared PH team</b>	<b>G</b>	This years' workshop took place on 15 <sup>th</sup> May
	Multiagency East Berkshire Flu Action Group	<b>Winter</b>	<b>East Berkshire CCG</b>	<b>G</b>	<b>Ongoing</b>
	<b>Engaging with the local community:</b> Establish local community champions which would have a role to promote vaccines locally and work alongside key community leaders.	<b>tbc</b>	<b>SBC PH</b>	<b>A</b>	New covid #OneSlough community champions have launched with c.500 members (20/10). Over the next 6+months working with BHFT and ICS on expanding their remit into wider "Health champions"
	Ensure a universal approach and support provided to all Early Years providers locally and attend venues which families use to promote vaccination opportunities- To include local community events.	<b>tbc</b>	<b>SBC PH and BHFT</b>	<b>G</b>	Ongoing support through Slough Early Years and our behaviour change programme "Active Movement"
	<b>Working in collaboration:</b> Engage with local sports clubs to help promote vaccinations	<b>tbc</b>	<b>SBC PH</b>	<b>B</b>	

	Look to work with other partners and the wider community to share best practise and network further	tbc	All	B	
	<b>Consistent communication:</b> Look at changing the narrative of why people should get vaccinated i.e. reflect on the impacts that the diseases that vaccines prevent can have, reminding the public of their severity	tbc	All	B	To be reviewed in the light of COVID
	Provide vaccine related promotion pictorially where relevant	tbc	NHSE and BHFT	B	
	Source celebrities and social media champions to help promote vaccinations	tbc	All	B	
	Ensure vaccine promotion messages are consistent and include local case studies	tbc	All	B	

**Abbreviations**

- NHSE – NHS England
- PHE – Public Health England
- CHIS – Child Health Information System
- SBC PH – Slough Borough Council Public Health Team
- EB CCG – East Berkshire Clinical Commissioning Group
- BHFT – Berkshire Health NHS Foundation Trust
- RBFRS – Royal Berkshire Fire & Rescue Service

**RAGB Rating**

Red – Considerable concern about achieving outcome in agreed timeframe

Amber – Some concern about achieving outcome in agreed timeframe

Green – On schedule

Blue – B - Not due to have started / C - Complete

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## Slough flu plan 2020/2021

The following plan details the key points, actions and resources for the 2020/2021 winter in relation to the flu vaccination and reducing the prevalence of the flu. The plan is broken down into 8 areas as follows:

- 1) [Families with young children aged 2-3](#)
- 2) [Families with school aged children in reception and years 1-7](#)
- 3) [People in clinical risk groups and vulnerable](#)
- 4) [People aged over 50](#)
- 5) [Carers and those living with covid19 shielded residents](#)
- 6) [Pregnant Women](#)
- 7) [Generic](#)
- 8) [Slough Borough Council staff](#)

#IamVaccinated

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
1) Families with young children aged 2 and 3				
	<p>Children’s Centres – Communication and clinics. Other organisations catering for children such as young families such as Homestart and the wider PVI sector</p> <p>Posters, Staff as champions to engage in conversation with service users around the flu vaccine.</p>	<p>TH to provide posters &amp; letter with leaflet for parents and in advance of children starting at Primary school. Summer 2020</p> <p>TH to talk to Marie-Claire Davern regard to resources in CC’s, creation of a flu champion in each CC linked to the “Active Protection” element of Active Movement and sharing information on hand and respiratory hygiene. To be disseminated in Sept 2020 linked to “ Active Movement Covid recovery programme”</p> <p>Link with SEND - John Thorne</p>	<p>10/9 - Personalised flu letter has been sent to all head teachers, along with the training sessions for staff and parents.</p> <p>Active Movement “health protection” work has been sent to each Children Centre and early year settings, specifically for flu vaccine uptake (and MMR)</p> <p>Wider comms has gone out across all key partners</p>	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
		Link and ensure promotion through SCST		
	Engaging with Health Visitors and School nurses around the school letter , reminding parents of the vaccine for older children at the 2 week check.	TH to liaise with Clarisser Cupid who is the HV&SN lead at S4H	01/9 – Comms has gone out to S4H	
	Nursery and Pre-schools – Communications potential outreach clinics on site	Direct communication through email, social media and letters to those settings re. Key flu messages and around hand and respiratory hygiene. linked to “ Active Movement Covid recovery programme” September 2020	As per above re. Active Movement and comms to schools	
<b>2) Families with school aged children in Reception to year 7</b>				
	Promote vaccine to families with children in these school years	Information to be sent to the primary head teacher forum and also via The Link in September and after the October half term. Also share with Anne Bunce (Virtual Head)	10/9 – Letters have been sent to head teachers and on The Link	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
	<p>Work with BHFT Imms Team to promote schools flu campaign to teachers and parents.</p> <p>Target primary schools direct with their 2019/20 uptake and why they should improve</p>	<p>Work with Charlotte Church and BHFT support messaging and promotion</p> <p>Personalised flu letter to be coproduced and sent to all primary schools 1<sup>st</sup> week September 2020 linked to “ Active Movement Covid recovery programme”</p> <p>Reminder sent to schools 1<sup>st</sup> week October 2019 with an update and resources through “The Link” platform</p> <p>Link and ensure promotion through SCST</p>	<p>Working with BHFT on potential mop up clinics for later in winter</p> <p>Letters have gone out, including information of the training session for teachers, staff and parents.</p>	
Special Schools	Provide information to Slough special schools	<p>Covered by BHFT</p> <p>TH to follow up through The Link in September 2020 and through the Schools team</p> <p>TH to work with SCST to promote the importance of the vaccination to LAC children and home schooled children. Social media with the trust and direct comms, work with social care workers and</p>	<p>10/9</p> <p>As above, all info has now gone out to partners and schools</p>	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
		provision of resources. The trust will be part of the SBC flu steering group		
Primary school and year 7	Face to face training session      Virtual webinar	2 primary school and 1 secondary school e-bug training sessions for teachers based on infection control and immunisations (mainly flu)     Virtual webinar for parents and carers on infection control and immunisations. Focusing on covid and flu	Arranged for Primary = 22 <sup>nd</sup> September and 21 <sup>st</sup> October  Secondary = 22 <sup>nd</sup> October    Arranged for 29 <sup>th</sup> September	
3) People in clinical risk groups and vulnerable				

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
Chronic respiratory		Flyers and messaging provided to all students attending an asthma clinic bus with Frimley Health. TH to provide resources	14/9 – Contacted Frimley re. Asthma bus, waiting for response.  01/10- Update: No Asthma bus this year due to COVID. BHFT have agreed to send out key flu info to their mailing lists and on the respiratory wards re. Flu and Asthma	
	TH  Asthma and COPD clinics, secondary care outpatients and community rehab nurses	to identify appropriate contacts at Wexham park/Asthma clinics, secondary care outpatients and community rehab nurses, to get information to respiratory patients. Early autumn 2020  Information to patients about risks to disease group.  TH to work with the BHFT Asthma bus team to promote the service, engage schools and shout about successes	14/9 – Contacted Frimley re. Asthma bus, waiting for response.  01/10 – See above update	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
	Solutions4Health – SmokefreelifeBerkshire	<p>Link to S4H for promotion to Smoking cessation programme to disseminate key messages and flyers before the start of Stoptober.</p> <p>Ongoing links throughout Stoptober to the importance of the flu vaccination and the impact for smokers. Work with S4H on community outreach programmes for dual promotion opportunities (MECC approach)</p>	<p>14/9 – Engaged with S4H regard to stop smoking service and will link to Stoptober.</p> <p>S4H have integrated the question about flu vaccine to the triage of Health and Wellbeing Slough</p>	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
Neurological Conditions	Neurological Specialist Nurse Royal Berkshire Hospital and Wokingham Community Hospital  Lead – Carrie James 0118 3228487  <a href="mailto:Carrie.James@royalberkshire.nhs.uk">Carrie.James@royalberkshire.nhs.uk</a>  Debra Vincent Scott is the Parkinsons CNS who is based at Heatherwood and Wexham Park Hospital	TH to link with David M to find out who is leading on engagement with Neurology in secondary care  Information to be sent to patients about risks to disease group.	Wexham and Upton have flu posters and are promoting	
Chronic Liver Conditions	TH to link with David M in shared team to see who is best contact  Link with Slough Drug & Alcohol Team	Information to patients about risks to disease group.  Information through Turning point for drugs and alcohol service.	01/10 – Information has gone out to Turning point and they are helping promote	
Cardiovascular Patients	TH to link with David M in shared team to see who is best contact	Information to patients about risks to disease group.	Wexham and Upton have flu posters and are promoting	



Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
Immunosuppressed Patients	<p><a href="mailto:Gloria.Aksander@nhs.net">Gloria.Aksander@nhs.net</a>, Whitney Blunt</p> <p>Macmillan Cancer Information &amp; Support Centre Nicola Neale or Patricia Thornhill – <a href="http://www.macmillan.information@hwp-h-tr.nhs.uk">www.macmillan.information@hwp-h-tr.nhs.uk</a></p> <p>Mother of Good Hope – Teder Kwaramba contact</p> <p>Frimley – check with Jo Greengrass</p>	<p>TH to identify appropriate contacts at Wexham park – Eden Cancer Ward at Wexham Park Hospital.</p> <p>Specialist oncology nurses, Information to patients about risks to disease group</p> <p>Chemotherapy units – Community IV clinic.</p>	Wexham and Upton have flu posters and are promoting	
Chronic kidney disease		Information to patients about risks to disease group.	Wexham and Upton have flu posters and are promoting	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
Diabetes Patients	East Berkshire Diabetes Support Group.	<p>TH to speak to Marriyah at CCG about GP surgeries to promote flu vaccinations for diabetic patients.</p> <p>Beginning of September</p> <p>Information to patients about risks to disease group.</p> <p>TH to speak to CCG and S4H about the links to the NDPP and HWS service triage i.e. Asking the question of everyone coming through the service whether they've had their jab</p>	<p>CCG is helping promote flu vaccine across their networks, including doing case studies and videos. Has also targeted NDPP and patients pre-diabetic</p> <p>See above re. S4H</p>	
Vulnerable	One Slough community response	Tailored messages to be sent to the boroughs vulnerable/shielding list re. flu vaccination opportunity and importance linked to covid	10/9 – Presented to the OneSlough group and will be sharing the key information with the group	
4) People aged 50 and above				

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
	Care Homes	TH to work with ASC on the engagement of care homes; 1) For all care staff including dom care 2) For all residents  Provision of resources, monthly reminder and update emails, training opportunities etc  Link to COVID recovery and future preparation work	01/09 – Comms has gone out to all care homes and dom care providers, including bespoke materials and posters   Regular reminders to care homes & dom care	
	Beth Reed – coordinator for elderly. Over 50's Lunch Club - <a href="mailto:slough@fwaprojects.org.uk">slough@fwaprojects.org.uk</a> Over 50`s Arts and Craft Club – <a href="mailto:rosianmclaughlin@googlemail.com">rosianmclaughlin@googlemail.com</a> Over 60`s at Manor Park Young People Centre, Rotary Club of Slough, Age Concern Slough & Berkshire East, Age UK Berkshire Contact the Elderly - Suzan Hyland Slough Older People`s Forum	Disseminate information through the very wide network of older people. TH to identify and contact elderly community networks   Flyers and social media messaging to key groups. Adapted where required.	01/10 – Done, through ASC	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
	Wexham Bowls Club, Wexham Elderly Peoples` Club Contact and link to: New Langley Community Network Colnbrook Community Association Colnbrook Parish Council Men Matters Information and promotional resources			
<b>5) Carers and living with shielded</b>				
Carers known to social care within the LA's	Sally Kitson  Information and promotional resources	TH Information and promotional resources through social care colleagues networks and the carers group.  Information and cost infographic sent to care home mangers	10/09 – Tailored letter and comms has gone to adult carers network and to young carers	
Voluntary groups catering for Carers	Sally Kitson	TH to identify and contact community networks, i.e. Asian Carers Group, Berkshire Care Association. Through SVCS and SPACE	As above	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
	Information and promotional resources	TH to link to the Slough Young Carers Steering Group and to work with Jemma (from Aik Saath) to tailor a letter and invite to all young carers to get their flu jab		
Carer's events	Identify how to go about this – ask Sally Kitson.	TH to Promote flu vaccine at any carers rights day events in Slough  And to offer presentation opportunities with the various groups eg. Special Voices	10/9 – Presenting virtually to “Special Voices” on 25 <sup>th</sup> September	
CCG Staff	HR / CCG Manager  Jo Greengrass & Karen	Communication vaccination importance to patients and identify champions within health care teams	Comms has gone to CCG	
Carer Providers within the Borough	HR / Occupational health of care providers and Social care departments in each LA.	TH to discuss with Sally Kitson or Jane Senior  Communication vaccination importance to patients and identify champions within health care teams	As per carers comms	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
BME Community	SPACE (Slough Prevention Alliance Community Engagement)	Initial discussion with the CVS and signposting/flyers/social media targeting for Flu. Link to the #OneSlough response to COVID and Slough BAME project.	10/9 – Presented to OneSlough and targeted comms has gone out too	
Roma, Gypsy & Traveller community		Work with the locality team within SBC to send out the relevant messages. Work with Alex the Roma outreach officer to translate messages where required. BHFT inequalities nurse and childhood imms mop up to do a bespoke flyer in Romanian	Info sent to localities team, will be looking at translated flyers for the mop up clinics  10/10 – Working with BHFT imms nurse on this winters mop up clinics	
Carers flu offer	Local Authority – PH and Adult Social Care	Work with local partners, voluntary sector and care homes to promote the new NHS carers flu offer.  Bespoke letter to be produced for young carers	Letter has been sent as above	
Those living with shielded residents	One Slough community response	Tailored messages to those that live with shielded residents re. flu vaccination opportunity	10/9 – Presented to OneSlough and targeted comms has gone out too	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
<b>6) Pregnant women</b>				
	Royal Berkshire Hospital and Wexham Maternity Units to offer vaccines at all anti-natal appointments.	Covered in NHS England commissioned services Targeting messaging linked to the national campaign #StayWellThisWinter re flu vaccination importance	Wexham and Upton have flu posters and are promoting	
	Frimley ICS LMS	Work with the new immunisation nurse who will be targeting pregnant women for Flu and Pertusis	Ongoing	
<b>7) Generic</b>				
Generic Press Release	TH to create with support of comms	A short paragraph with generic information. – Link to the national PHE comms press release to avoid duplication and link to “protect NHS” link to future COVID	Council comms going out throughout September. Joint East/West Berkshire posts being sent 22 <sup>nd</sup> September	
Internet	TH to work with comms as well as the new Slough ‘PH site for	Specific page on Local Authority website – link to CCG page.	01/09 – Bespoke Flu page created on Public Health	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
	specific information and advice. – Link to the #IamVaccinated campaign	Creation of a new flu landing page on the new Slough PH website. This will include updates, key facts, myth busting and downloadable resources.	website and linked to #IamVaccinated	
Social media	Twitter & Facebook:- <ul style="list-style-type: none"> <li>- Myth busting, e.g. yearly nasal spray, not injection for young children.</li> <li>- Local flu outreach clinics,</li> <li>- Highlight of all pharmacies involved on a rolling programme.</li> </ul>	TH to work with comms team on a joint comms plan – Speak to GL  Potential to do targeted paid Facebook adverts within specific areas of the community  TH to write ongoing short messages based on guidelines to tweet.  SBC to regularly retweet messages from national Public Health England/Department of Health/NHS England twitter accounts on the topic of flu and ‘Staying well this winter’.  Weekly twitter #IamVaccinated clinic every Wednesday 5-6pm for all vaccinations	01/09 – Communication plan for Facebook, twitter and Instagram has been done, including tailored images and infographics and sent to all key partners.  Paid Facebook advert launching on 18 <sup>th</sup> September for 6 weeks  SBC central comms ongoing promotion  Clinic established, launching first Wednesday of August.	



Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
Advocacy to the community	Council Members	to include information in their blogs or newsletters on how important the flu vaccine is. To action at CMT in September – Link to COVID response	Internal comms has been sent out, including being referenced at SBC conference on 17 <sup>th</sup> September	
Printed resources	CCG comms.	Poster for GP surgeries . TH to follow up with direct email regard to available resources in September and October	All GP's and pharmacists have been offered new material. Approx 10 sites have been sent posters and flyers .	
Community based promotion	Raising awareness of who can access Flu vaccines through printed information, community leaders and cascade through all public health interventions within the Borough.	TH to identify and circulate PHE posters/leaflets and infographics to GP's surgeries, nurseries/playgroups, care homes, elderly homes, churches/mosques, faith leaders & venues for 'at risk' groups. Mum & toddler groups in the community (local churches/schools)  Breastfeeding & weaning networks  <a href="http://www.netmums.com/east-berkshire/local/index/baby-toddler/parent-toddler-groups/slough">http://www.netmums.com/east-berkshire/local/index/baby-toddler/parent-toddler-groups/slough</a>	15/09 – Promo materials, comms plan and links to virtual sessions has gone out across partners. (Including to libraries – hard copy and electronic screens)	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
		Promotion on the TV screens at the Curve and other libraries. September – December and send to GP surgeries and business for use on screens		
Large events within the Borough and allied campaigns.		<p>Low uptake GP practices from previous year. TH to liaise with NHSE as flu programme commissioners and CCG as Quality leads to ensure that there is robust oversight of practice variation.</p> <p>Link to the Slough immunisation partnership work</p>	<p>CCG are supporting this element of work</p> <p>23/10 – Immunisation partnership restarting in November</p>	
		<p>Policy of consent and antenatal clinics to enhance uptake via advice and ensuring access to clinics is made easier– To make sure there are opportunistic vaccinations in GP surgeries when midwives visit to do antenatal checks. 0-19 Service links</p> <p>All part of commissioned services with Frimley park hospital</p>	15/09 – S4H are helping promote across the 0-19 service.	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
		Work with “Lizas Tuk Tuk” to run a community outreach session over the winter – 2 week programme in October/November at key community sites e.g. town centre, Chalvey, key schools	Tuk Tuk has been commissioned and will run for 2 weeks in October, including giving out flyers and poster outreach	
<b>Leisure centres</b>	Everyone Active and SBC	Creation of flyers and posters to promote flu vaccination and good hand hygiene at all Slough leisure centres.  TH to disseminate mutually branded material to centres in Sept/Oct 2020	Ongoing – linked to COVID	
<b>Slough Borough Council staff</b>				
	Creation of an SBC steering group for the Flu- Representation across various council departments	Suggestions that: <ul style="list-style-type: none"> <li>- All team meetings and staff 121's include flu on the agenda</li> <li>- Creation of an internal comms plan with TH and AS based on 3 approaches (Moral reason for the job, personal reason for getting the job and business reason for getting the job) – Link to COVID-19</li> <li>- Creation of champions within</li> </ul>	20/07 – A report is being compiled to go to “Silver” on SBC paying for staff flu vaccinations  30/07 – SBC flu group has been restarted with the first meeting on 19/8	

Eligible Group	Inputs – time, people, resources	Outputs – Activities & Participation	Outcomes – impact & date	RAG
		departments - Creation of myth busting resources, posters and flyers in various locations - Photo opportunities with directors and their vaccinations - Creation of boards that can be used on social media “#IamVaccinated” - Restart SBC Flu group - Re-visit opportunity to fund SBC vaccinations	01/09 – SBC staff immunisation webinar has been established for 2 dates in September  Internal comms will be going out from end September  10/10: Update – Both staff webinars have now been delivered with around 50 staff in total taking part. SLT has agreed to provide flu vaccine for free to staff that can't get an NHS vaccine for free. (This is the first time it's ever been offered uniformly to staff)	

**SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Health Scrutiny Panel

**DATE:** 26<sup>th</sup> November 2020

**CONTACT OFFICER:** Ellie Gaddes, Policy Insight Analyst

**(For all Enquiries)** (01753) 875657

**WARDS:** All

**PART I**  
**FOR COMMENT AND CONSIDERATION**

**HEALTH SCRUTINY PANEL - WORK PROGRAMME 2020/21****1. Purpose of Report**

For the Health Scrutiny Panel to discuss its work programme for 2020-21.

**2. Recommendations/Proposed Action**

That the panel review the work programme and potential items listed for inclusion.

**3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

- 3.1 The Health Scrutiny Panel, along with the Overview & Scrutiny Committee and other Scrutiny Panels combine to meet the local authority's statutory requirement to provide public transparency and accountability, ensuring the best outcomes for the residents of Slough.
- 3.2 The effective scrutiny of the councils decision making and work in the area of health and social care underpins the delivery of all four of the Joint Slough Wellbeing Strategy priorities:
- Starting Well
  - Integration
  - Strong, healthy and attractive neighbourhoods
  - Workplace Health
- 3.3 The work of the Health Scrutiny Panel also reflects the following priorities of the Five Year Plan:
- Outcome 1: Slough children will grow up to be happy, healthy and successful.
  - Outcome 2: Our people will be healthier and manage their own care needs.

4. **Other Implications**

**(a) Financial**

There are no financial implications of proposed action.

**(b) Risk Management**

There are no risk management implications of proposed action.

**(c) Human Rights Act and other Legal Implications**

There are no Human Rights Act implications arising from this report.

**(d) Equalities Impact Assessment**

There are no Equalities implications arising from this report.

5. **Supporting Information**

5.1 This work programme has been formed through discussions between the Chair of the Health Scrutiny Panel, the Vice-Chair of the Health Scrutiny Panel and the Executive Director of People (Adults)

5.2 The work programme is a flexible document which will be continually reviewed throughout the municipal year. It will be updated to take into account requests for consideration of issues from members of the Health Scrutiny Panel.

6. **Conclusion**

This report is intended to provide the Health Scrutiny Panel with the opportunity to review its upcoming work programme and make any amendments it feels are required.

7. **Appendices Attached**

A - Work Programme for 2020/21 Municipal Year

8. **Background Papers**

None.

**Health Scrutiny Panel Work Programme 2020/21**

<b>Task and finish Group / Visits</b>	
<b>Meeting Date</b>	
	<b>14<sup>th</sup> January</b>
	<ul style="list-style-type: none"> <li>• Situation Report – Verbal update on COVID-19 situation in Slough (Alan Sinclair)</li> <li>• Disability Task and Finish Group update (Ellie Gaddes)</li> <li>• Berkshire Healthcare NHS Foundation Trust Annual Plan (Susanna Yeoman)</li> <li>• Frimley Health and Care System Annual Plan (Danny Bailey)</li> </ul>
<b>31<sup>st</sup> March</b>	
	<ul style="list-style-type: none"> <li>• Situation Report – Verbal update on COVID-19 situation in Slough (Alan Sinclair)</li> <li>• JSNA Update (Shelly Khan)</li> <li>• ASC Strategy, Budget and Winter Plan (includes update on COVID-19) (Alan Sinclair)</li> <li>• Slough Safeguarding Boards Annual Report (2019/20) (Betty Lynch)</li> </ul>

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**MEMBERS' ATTENDANCE RECORD 2020/21**

**HEALTH SCRUTINY PANEL**

<b>COUNCILLOR</b>	<b>25/06/20</b>	<b>08/09/20</b>	<b>13/10/20</b>	<b>26/11/20</b>	<b>14/01/21</b>	<b>31/03/21</b>
Ali	P	P	P			
Begum	P	P	P			
*Gahir	P	P				
*N Holledge	Ab	Ab				
**Matloob			P			
Mohammad			P	P	P	
Qaseem	P*	P*	Ab			
Rasib	P	Ap	P			
A Sandhu	P	Ap	P			
**Sarfraz			Ap			
Smith			Ap	P	P	
Colin Pill – Co-optee	Ap	Ab	Ap			

**P = Present for whole meeting P\* = Present for part of meeting Ap = Apologies given Ab = Absent, no apologies given.**

\*Councillors Gahir and N Holledge no longer members of the Panel from 24th September 2020.

\*\*Councillors Matloob and Sarfraz appointed to the Panel from 24th September 2020.

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